

February 8, 2022

To whom it may concern,

I am writing to express our sincere thanks and recognition to Joe Norris and Mirror Theatre for the integral role they played in the development and realization of 20 video vignettes that will be used as a health education tool at Sunnybrook Health Sciences Centre. Developed through qualitative research and representing real life situations, these video vignettes highlight the importance of person-centred care as a philosophy that honours the individuality of each person and recognizes their right to dignity and respect.

Participants who attended the two-hour interactive applied theatre workshop commented on the impact that the workshop had on their development of skills they will use in their practice. During the learning experience participants viewed video dramatizations building upon their existing expertise and discussing together key principles related to person-centred care and how best they could be navigated as a team. Feedback received from participants detailed how this opportunity allowed them to contextualize best practices that can be implemented when similar situations arise in the future.

The work continues to have a positive impact on practice at Sunnybrook. Recently, this work was recognized as a Leading Practice by Health Standards Organization.

Sincerely,

Leanne Hughes  
Professional Practice and Education Leader  
Sunnybrook Health Sciences Centre