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To whom it may concern:

The Employment Help Centre invited Dr. Joe Norris and the Mirror Theatre Group to perform for staff regarding Violence in the Workplace. This was a valuable component of our annual Policy review and training. The workshop focused on both peer to peer and customer to staff issues of violence or harassment that may take place in the workplace.

What strengthened the value of the training was that they inquired as to what issues staff may be dealing with and developed scripts and performances to address these specific issues. The session was interactive, where staff were encouraged to engage in dialogue and discuss with the Theatre Group possible prevention and resolution strategies against violence.

The workshop was well received by all staff and I would highly recommend this type of training.

Sincerely,

Graham Schaefer
Manager
Employment Help Centre